



Load Curtailment Service Agreement

October 2022

Powerstar is committed to support the effective implementation of the load curtailment programme specified in NRS 048-9: 2017 section 4.5.3.2. Typically, access to this programme is limited for three reasons, namely (i) a minimum load requirement, (ii) complex reticulation and (iii) the supply authorities capacity to measure and report compliance.

Using our experience in measurement, and a novel client-clustering methodology, we are able to solve these problems. Powerstar's cloud-based measurement platform has been adapted to virtualise loads, exceeding minimum load requirements. Our team works with the network engineers to map the most practical areas for implementation. While we report the individual performance of clients within the cluster, we report the cluster as a whole to the supply authority.

Monthly Load Curtailment Management Fee (tick where applicable)

Only effective if successfully placed on the Load Curtailment Programme

Large Power User (LPU) - R5000.00 per month (excluding 15% VAT)

Small Power User - R2000.00 per month (excluding 15% VAT)

SPU's with an electricity bill of less than R20 000 will not pay the LCP Management Fee



In the event of no load shedding for an extended period. The Monthly Load Curtailment Management Fee will be revised in accordance with the table below:

Period without Load shedding	Percentage fee reduction	Percentage fee payable
1 Calendar Month	0%	100%
2 Calendar Months	30%	70%
3 Calendar Months	50%	50%
More than 4 Calendar Months	80%	20%
More than 6 Calendar Months	90%	10%

Irrespective of revisions to the Monthly Load Curtailment Management Fee, Powerstar will maintain and report your CBL daily and continue to report to the supply authority. Any load shedding incident as defined by NRS 048-9:2017 will reinstate 100% of the Monthly Load Curtailment Management Fee.

Termination of the agreement is subject to 3 Calendar Months written notice. If cancelled, Powerstar will no longer provide the support and data to the supply authority. This will inevitably affect other companies partaking in the programme, which could result in the removal from the Load Curtailment Programme.



Customer commitment

The company is committed to the Load Curtailment Programme from the date of acceptance and will comply with the predefined load curtailment during a declared emergency, in accordance to the national code of practice for load shedding (NRS 048-9:2017 section 4.5.3).

Scope of delivery (fully supported option only)

- Daily Curtailment Base Load calculations per company, and the cluster.
- Notifications on the load shedding status as received from ESKOM to the cluster.
- Active management and reporting on cluster and individual performance.
- Communication with the supply authority on any changes to the LCP, cluster performance etc.
- An executive briefing on the LCP and training on the LCP tool.
- Individual reporting on performance, and as a cluster to the supply authority.

Scope of delivery (Reporting only)

- An executive briefing on the LCP and training on the LCP tool.
- Individual reporting on performance, and as a cluster to the supply authority.

Limitation of Liability

Powerstar cannot be held liable for removal from the Load Curtailment Programme due to non compliance, or any other loss directly or indirectly related to this agreement.



I hereby confirm that I am duly authorised to accept the terms of this agreement on behalf of

Signed on the _____ day of _____ 2022 at

Duly Authorised by _____

Signature _____