



LEVEL 3 WATER RESTRICTIONS

The City of Cape Town has approved level 3 water restrictions, effective from 01 November 2016 until further notice.

RESTRICTIONS APPLICABLE TO ALL CUSTOMERS

- Watering/irrigation (with drinking water from municipal supply) of gardens, lawns, flower beds and other plants, vegetable gardens, sports fields, parks and other open spaces allowed only if using a bucket or watering can. No use of hosepipes or automatic sprinkler systems allowed. Watering times are not restricted however residents are urged to limit their watering to the mornings and evenings.
- Golf courses, sports facilities, parks, schools, learning institutions, nurseries, customers involved in agricultural activities, users with historical gardens and customers with special requirements can apply to the Director: Water and Sanitation for exemption to the above. (See below for the application process.)
- No watering/irrigation within 24 hours of rainfall that provides adequate saturation. (Facilities/customers making use of boreholes, treated effluent water, spring water or wellpoints are not exempt.)
- All properties where alternative, non-potable water resources are used (e.g. rain water harvesting, grey water re-use, treated effluent water, spring water, wellpoints and boreholes), must ensure they display the appropriate signage to this effect clearly visible from a public thoroughfare.
- All wellpoints and boreholes must be registered with the City and used efficiently to avoid wastage and evaporation. (See below for more information on registration.)
- No washing or hosing down of hard-surfaced or paved areas with drinking water allowed (except for health purposes). Users, such as abattoirs, food processing industries, industries using water to prepare for painting or similar treatments, care facilities, animal shelters and other industries or facilities with special needs can apply to the Director: Water and Sanitation for exemption. (See below for the application process.)
- Ornamental water fountains/water features to be operated only by recycling the water or if using non-potable water.

RESTRICTIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

- Washing (using potable water) of vehicles and boats only allowed if using a bucket.
- Customers are strongly advised to install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components.
- Manual topping up of swimming pools allowed only if fitted with a pool cover. No automatic top-up systems are allowed.
- The use of portable play pools is prohibited.

RESTRICTIONS APPLICABLE TO NON-RESIDENTIAL CUSTOMERS

- Commercial car wash industries must comply with industry best practice norms regarding water usage per car washed.
- Informal car washes to use only buckets and not hosepipes.
- The use of fitted pool covers for public swimming pools is strongly encouraged where practically possible.
- No automatic top-up systems for swimming pools are allowed.
- Spray parks to be strictly managed to minimise water wastage.
- Customers must install water efficient parts, fittings and technologies to minimise water use at all taps, showerheads and other plumbing components in public places and adhere to Water By-law requirements.
- Golf courses, sports facilities, parks, schools and learning institutions are not allowed to establish any new landscaping or sports fields, except if irrigated only with non-potable water.
- For users supplied with water in terms of special contracts (notarial deeds, water service intermediaries or water service providers), the contract conditions shall apply.

Customers who wish to apply for an exemption can apply to the Director: Water and Sanitation. Please note that users with level 2 exemption need to re-apply for level 3 exemption. Visit our website to find out how to [apply for exemption from water restrictions](#).

For information on how to register a boreholes or wellpoint see our webpage: [Register a borehole](#).

Other restrictive measures, not detailed above, still apply as stipulated in Schedule 1 of the Water Bylaw, 2010, available from our webpage: [Know your water regulations](#).